## What information is critical to moving a broadband initiative forward?



### **Invest in Your Digital Future**

Localities must leverage their most valuable assets

- Billions will be needed in the next 5 years to build-out broadband to unserved, underserved, and over-charged areas
- Choice for Localities, Utilities, and Co-ops
  - Wait until service providers see enough returns to justify investing
  - Or, invest in digital infrastructure and transformation to connect people, economies, communities
- Consequence
  - Loss of jobs, businesses, population, GDP from lack of broadband
  - Or, growth in digital assets and local capacity ... retaining base and sovereignty
- Localities need the know-how, resources, and commitment to see how they can get started with broadband and invest in their digital future
  - > Start with the right information to get the right decisions



### **SNG:** some of our clients

KANSAS CITY MISSOURI













































ARKANSAS CAPITAL CORPORATION GROUP

### What information is needed ...

- To make the case for broadband?
- To build local buy-in?
- To get funded / financed?

Anyone that invests their time, money, and/or effort need to see returns based on their terms

Who are those key groups?



### Key Stakeholder Groups



Local leaders: Elected officials, local champions, local anchor institutions, etc.



**Community: local businesses and residents** 



**Service providers** 



Investors, government funding agencies



### Benefits for Key Stakeholder Groups

Stakeholder Group	Information for broadband decision-making
Local Leaders	<ul> <li>Jobs – retention, growth, attraction</li> <li>Tax base</li> <li>Local quality of life: services, amenities, etc.</li> <li>Population growth /decline</li> </ul>
Community	<ul> <li>Local economic vitality – good-paying job opportunities</li> <li>Broadband coverage and pricing</li> <li>Local quality of service</li> </ul>
Service Providers	<ul> <li>Addressable broadband market</li> <li>Revenues vs. capex and opex</li> <li>Current vs potential demand for value-added services</li> </ul>
Investors / Funders	<ul> <li>Return on investment – rate and time period</li> <li>Community commitment, partnership, collaboration to ensure project success</li> </ul>

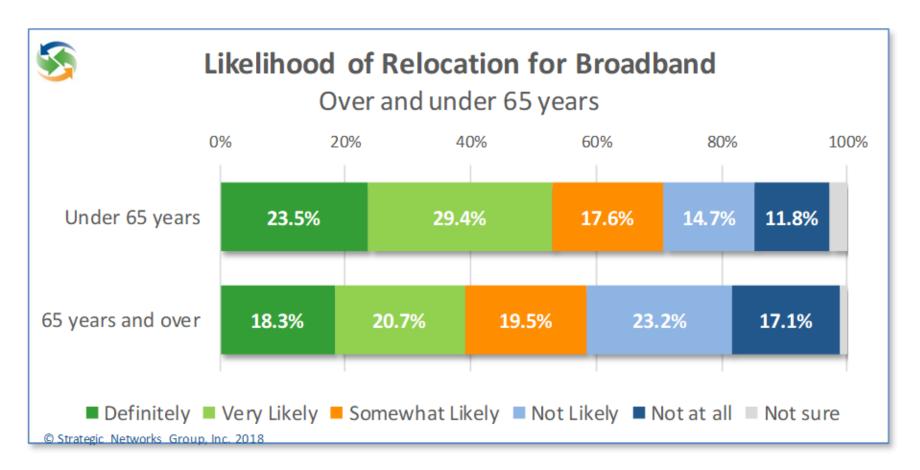


### Essential Infrastructure – Relative Costs

- Roads were the infrastructure for the industrial economy
  - >\$2,000,000 to \$10,000,000 build a mile of road
- Broadband is the infrastructure for the digital economy
  - >\$100,000 to build a mile of fiber



### Without Broadband, Communities Decline

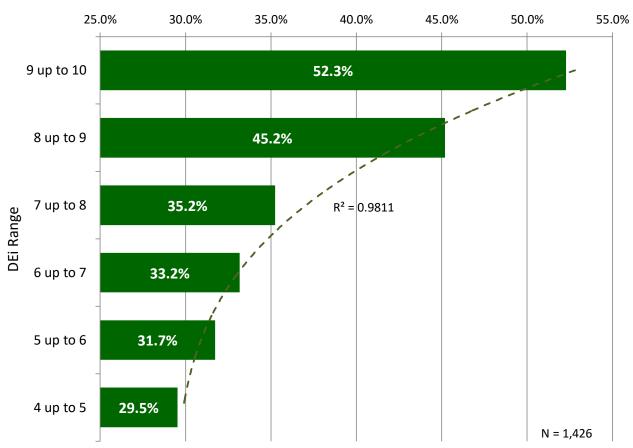




# Increasing Utilization

### More Effective Utilization Increases Business Revenues

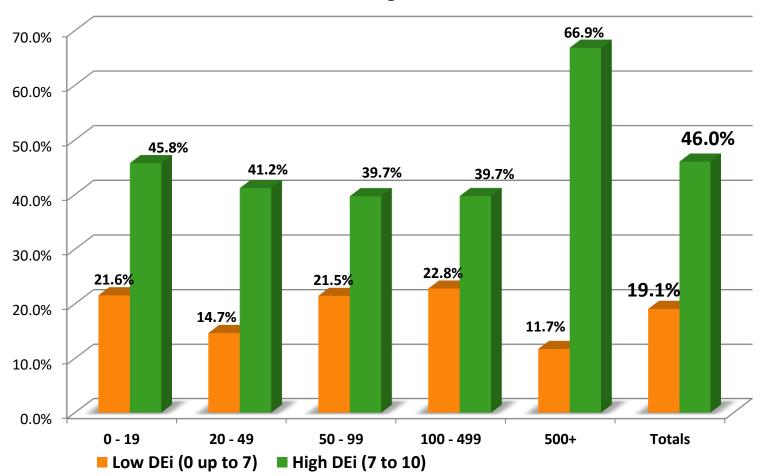
### Average % Revenue from Internet Use





### The Payoff from Driving Utilization

### New Jobs, Low versus High Internet Utilization





### Value of Digital Infrastructure comes from how it is used



**Digital Transformation** 

Availability Adoption Utilization

Driving utilization increases value of network.



### Framework for SNG Metrics

The *right* metrics to make the *right* decisions

### Utilization

How businesses, organizations, and households are currently using, or planning to use broadband and online applications.

#### **Gaps and Barriers**

Where the gaps in the utilization of online applications are and which factors inhibit, prevent, or drive adoption.

### **Drivers and Needs**

Understanding the needs and preferences of endusers to: raise awareness, increase adoption, and drive meaningful utilization.

#### Benefits

How things have improved.
Which online business
applications have
benefitted businesses,
organizations, and
households.

#### **Impacts**

Quantify benefits in terms of new revenues, cost savings and efficiencies, new jobs, quality of life, income, education, etc.

#### **Profile Data**

Internet connection type, tested speed, length of time using broadband, organization size, industry, demographics, etc.

Industry-unique analytics, tools, and actionable intelligence

Well-informed decisions for actions relevant to your region

Applied to your Data and Region

**Utilization Statistics** 



- **SNG Database and Analytics** 
  - Financial Impacts from Utilization
- Aggregation of Economic Impacts
- Economic Impact Estimates
- Economic Feasibility Assessment
- Quantify Gaps and Opportunities
- Targeted Strategies to Address Gaps
- Individual Personalized Scorecards ... and more

First understand what decisions need to be made, then develop a framework to measure and capture the right data and information



### Broadband Market Assessment of municipally-owned network

broadband impact & market assessment	Impacts from New Gigabit service
Monthly ARPU Increase	88.5%
% New Customers	13.5%

Ability to change the pro forma based on growing demand



### Weighing-in with the right information, can tip the scales for network investment

Assess economic case for investing in digital infrastructure



- + Municipal cost reductions
- + Subscriber cost savings
- + Local economic growth
- + Smart community services

http://sngroup.com/efa/





+ Community engagement

### Thank you. Now let's connect.



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